



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Keyes et al

Art Unit: 2164

Serial No.: 10/035,968'

Examiner:

Filed: December 31, 2001

For: METHODS AND SYSTEMS FOR

ASSESSING LOAN PORTFOLIOS

# CERTIFICATE OF MAILING BY EXPRESS MAIL TO THE COMMISSIONER OF PATENTS AND TRADEMARKS

Express Mail mailing label number: EL 752244002 US

Date of Mailing: April 3, 2002

I certify that documents listed below:

- Amendment Transmittal (3 pages, in duplicate)
- Preliminary Amendment (8 pages)
- Submission Of Marked Up Paragraphs (8 pages)
- Request for Approval of Drawing Changes (1 page)
- Transmittal of Formal Drawings (1 page)
- Thirteen (13) Sheets of Formal Drawings
- Certificate of Mailing by Express Mail (1 page)
- Return Postcard

are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to Commissioner for Patents, Washington, D.C. 20231.

John S. Beulick, Reg. No. 33,338

Armstrong Teasdale LLP

One Metropolitan Square, Suite 2600

St. Louis, Missouri 63102

314-621-5070

Express Mail No.: EL 752244002 US

17243-00042 PATENT

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Keyes et al.

Group No.: 2164

Serial No.:

10/035,968

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Filed:

December 31, 2001

For:

METHODS AND SYSTEMS

FOR ASSESSING LOAN

**PORTFOLIOS** 

Commissioner for Patents Washington, D.C. 20231

# **AMENDMENT TRANSMITTAL**

- 1. Transmitted herewith is a:
  - Preliminary Amendment
  - Submission Of Marked Up Paragraphs
  - Request for Approval of Drawing Changes
  - Transmittal of Formal Drawings
  - Certificate of Mailing By Express Mail
  - Return Post Card

#### **STATUS**

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2.	Δnn	licant
Z.,	$\Delta UU$	псап

Claims small entity status.

X Is other than a small entity.

17243-00042 PATENT

# **EXTENSION OF TERM**

3.	The proceapply.	eedings herein are for a patent app	lication and the provisi	ons of 37 C.F.R. 1.136	
		(complete (a) c	or (b), as applicable)		
	(a)	Applicant petitions for an ext (Fees: 37 C.F.R. 1.17(a)-(d			
		Extension for response within:	Other than small entity Fee	Small entity Fee (if applicable)	
		First month	\$ 110.00	\$ 55.00	
		Second month	\$ 400.00	\$ 200.00	
		Third month	\$ 920.00	\$ 460.00	
		Fourth month	\$1,440.00	\$ 720.00	
		Fifth month	\$1,960.00	\$ 980.00	
			Fee:	\$	
If a	n additiona	l extension of time is required, pla	ease consider this a peti	tion therefor.	
	·	(Check and complete the ne	ext item, if applicable)	·	
	-	An extension of mont therefor \$ is deducted of extension now requested.			
		Extension fee due with the	is request \$		
			OR		
(b) X Applicant believes that no extension of term is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition for extension of time.					

17243-00042 PATENT

# FEE FOR CLAIMS

4.	The fee for claims	(37 C.F.R.	. 1.16(b)-(d)) has been calculated as shown b	elow:
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	(Col. 1)	•	(Col. 2)	(Col. 3)	SMALL ENTITY		OTHER THAN SMALL ENTITY
	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	ADDITIONAL. RATE FEE	OR	ADDITIONAL RATE FEE
TOTAL	118	MINUS	118	=0	x \$9 = \$		x \$18 = \$0
INDEP.	8	MINUS	8	=0	x \$42 = \$		x \$84 = \$0
	FIRST PRESEN	TATION OF	MULTIPLE DEP.	CLAIM	+\$130= \$		+ \$280 = \$
					TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIONAL FEE \$0
	(a) X		itional fee fo		TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIO

		TOTAL ADDITIONAL	OK	IOIAI	ADDITION
		FEE \$		FEE	\$0
	(a)	X No additional fee for Claims is required			
		OR			
	(b)	Total additional fee for claims required \$			
		FEE PAYMENT			
5.		Attached is a check in the sum of \$			
	<u> </u>	Charge Deposit Account No. 01-2384 the sum of \$0.00. A duplicate of this transmittal is attached.			
		FEE DEFICIENCY			
6.	<u> </u>	If any additional extension and/or fee is required, charge I 01-2384.	Deposi	it Acc	ount No.

AND/OR

If any additional fee for claims is required, charge Deposit Account No. 01-2384.

7. \_\_\_\_ Other:

John S. Beulick Reg. No. 33,338

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314/621-5070

10/035968

(6) C

PATENT 17243-00042

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent No.: 7,454,383

Issued: November 18, 2008

Inventor(s): Keyes et al.

Assignee: GE Corporate Financial Services, Inc.

Title: METHODS AND SYSTEMS FOR ASSESSING LOAN PORTFOLIOS

CERTIFICATE OF MAILING

I certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 20, 2009.

Daniel M. Fitzgerald Reg. No. 38,880

Attention Certificate of Corrections Branch Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Certificate

APR 2 7 2009

of Correction

Sir:

Attached is Form PTO/SB/44 suitable for printing.

Submitted herewith is a copy of the Notice of Allowance and Fee(s) Due and the Notice of Allowability dated September 29, 2008 and a copy of the Preliminary Amendment filed April 3, 2002. Applicants respectfully submit that the corrections shown below are in accordance with the Preliminary Amendment filed April 3, 2002. The correction thereof does not involve such changes in the patent as would constitute new matter or would require re-examination. Applicants respectfully request a Certificate of Correction for the following:

REQUEST FOR CERTIFICATE OF CORRECTION OF PATENT UNDER 37 C.F.R. 1.322(a)

In the Specification, column 6, line 45, after "as the 'Import Silverlake Payments' "insert -- button) results in importing the payment data. Selecting the Import Asset Milestone button 128 results in importing the asset milestone data. Selecting the "Back" button 130 results in returning processing to the main interface screen (e.g., the screen shown in Figure 10). --.

In Claim 5, column 7, line 42, delete "A variance tracking system, said database comprising a computer coupled to a database said" insert therefor -- A variance tracking system comprising a computer coupled to a database, said --.

The correction is not due to any error by Applicants and no fee is due.

The Assignment for this patent is recorded on Reel 018223/Frame 0934.

Respectfully submitted,

Date: 4-20-09

Daniel M. Fitzgerald

Reg. No. 38,880

ARMSTRONG TEASDALE LLP One Metropolitan Square, Suite 2600

St. Louis, Missouri 63102-2740

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# UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO.

: 7,454,383

APPLICATION NO.

: 10/035,968

ISSUE DATE

: November 18, 2008

INVENTOR(S)

: Keyes et al.

PAGE 1 OF 1

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In the Specification, column 6, line 45, after "as the 'Import Silverlake Payments'" insert -- button) results in importing the payment data. Selecting the Import Asset Milestone button 128 results in importing the asset milestone data. Selecting the "Back" button 130 results in returning processing to the main interface screen (e.g., the screen shown in Figure 10). --.

In Claim 5, column 7, line 42, delete "A variance tracking system, said database comprising a computer coupled to a database said" insert therefor -- A variance tracking system comprising a computer coupled to a database, said --.

MAILING ADDRESS OF SENDER: Daniel M. Fitzgerald Armstrong Teasdale LLP One Metropolitan Sq., Suite 2600 St. Louis, MO 63102

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# NOTICE OF ALLOWANCE AND FEE(S) DUE

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Armstrong Teasdale LLP Suite 2600 One Metropolitan Sq. St. Louis, MO 63102 09/29/2008

GRAHAM, CLEMENT B

ART UNIT PAPER NUMBER

3692

DATE MAILED: 09/29/2008

 APPLICATION NO.
 FILING DATE
 FIRST NAMED INVENTOR
 ATTORNEY DOCKET NO.
 CONFIRMATION NO.

 10/035,968
 12/31/2001
 Tim Kerry Keyes
 17243-00042
 3148

TITLE OF INVENTION: METHODS AND SYSTEMS FOR ASSESSING LOAN PORTFOLIOS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1440	\$300	\$0	\$1740	12/29/2008

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

## HOW TO REPLY TO THIS NOTICE:

1. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

- A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.
- B. If the status above is to be removed, check box 5b on Part B Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

- A. Pay TOTAL FEE(S) DUE shown above, or
- B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

[II. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

Page 1 of 3

SCANNED

By: M.H. 10/6/08

Date: <u>/0/3/2008</u> By: \_\_\_\_\_\_\_\_

*	Application No.	Applicant(s)	<u>.</u>
	10/035,968	KEYES ET AL.	
Notice of Allowability	Examiner	Art Unit	
	Clement B. Graham	3692	
The MAILING DATE of this communication app All claims being allowable, PROSECUTION ON THE MERITS IS herewith (or previously mailed), a Notice of Allowance (PTOL-85 NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT F of the Office or upon petition by the applicant. See 37 CFR 1.31	S (OR REMAINS) CLOSED in thi i) or other appropriate communic RIGHTS. This application is subi	s application. If not includation will be mailed in due	led course. THIS
1. This communication is responsive to <u>4/7/08</u> .			
2. ☑ The allowed claim(s) is/are <u>1-17</u> .			
3.	re been received. re been received in Application Nocuments have been received in received in received in Application Nocuments have been received in	o this national stage applicately complying with the reverse NER'S AMENDMENT or Notaration is deficient. TO-948) attached the Office action of rawings in the front (not the 121(d). AL must be submitted.	quirements NOTICE OF
Attachment(s)  1. ☑ Notice of References Cited (PTO-892)  2. ☐ Notice of Draftperson's Patent Drawing Review (PTO-948)  3. ☑ Information Disclosure Statements (PTO/SB/08), Paper No./Mail Date 12/31/01  4. ☐ Examiner's Comment Regarding Requirement for Deposit of Biological Material  //Frantzy Poinvil/ Primary Examiner, Art Unit 3692	5. ☐ Notice of Inform 6. ☑ Interview Summ Paper No./Mail 7. ☑ Examiner's Ame 8. ☑ Examiner's State 9. ☐ Other	ary (PTO-413), Date <u>9/4/03</u> .	wance

Art Unit: 3692.

Page 2

#### **DETAILED ACTION**

#### **EXAMINER'S AMENDMENT**

1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Daniel Fitzgerald September 4, 2008.

The application has been amended as follows:

Claim 1 has been replaced by:

-- Claim 1, A method for assessing a loan portfolio comprising a plurality of nonperforming loans, said method comprising the steps of:

assigning at least one characteristic to each loan included within the portfolio including at least one of size of outstanding balance, nature of collateral security, lien information, historical payment performance, litigation status, and underwritten valuation;

identifying a current milestone for each loan included within the portfolio at a selected time of assessment from a series of predefined milestones, wherein the series of predefined milestones represent different stages that non-performing loans experience prior to resolution including at least one of not contacted, in negotiation, scheduled for approval, approved, approved delinquent, closed, closed delinquent, paid-in-full, and foreclosed;

creating a business plan for each loan included within the portfolio including planned collections and timing of collections for each loan;

<u>electronically</u> segmenting the loan portfolio based on the at least one characteristic assigned to each loan;

<u>electronically</u> determining planned collections for each loan for the selected time of assessment; <u>electronically</u> determining actual collections for each loan for the selected time period of assessment;

electronically populating a spreadsheet identifying the current milestone and a cumulative

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variance between planned collections and actual collections at the current milestone for each loan; and

electronically determining a contribution of a portfolio segment to an overall cumulative loan portfolio variance, wherein the portfolio segment includes each loan included within the portfolio having an assigned characteristic that correlates with a loan characteristic selected by a user for analysis. --

Claim 3 has been replaced by:

-- Claim 3, A method according to Claim 1 wherein <u>electronically</u> determining planned collections comprises the steps of denormalizing a business plan to create a list-oriented format for each loan and each planned payment, coding planned payments to an index of time, and determining cumulative planned collections for each loan. --

Claim 4 has been replaced by:

-- Claim 4, A method according to Claim 1 wherein <u>electronically</u> determining actual collections comprises the steps of coding actual payments for each loan to an index of time and determining cumulative actual payments for each loan. --

Claim 5 has been replaced by:

-- Claim 5, A variance tracking system, said database comprising a computer coupled to a database said database comprising a memory storage having data stored therein, said database comprising:

at least one characteristic associated with each of a plurality of non-performing loans included within a loan portfolio, wherein the at least one characteristic assigned to each loan includes at least one of size of outstanding balance, nature of collateral security, lien information, historical payment performance, litigation status, and underwritten valuation;

a current milestone for each of the plurality of loans, wherein the current milestone is included within a series of predefined milestones, wherein the series of predefined milestones represent different stages that non-performing loans experience prior to resolution including at least one of not contacted, in negotiation, scheduled for approval, approved delinquent, closed,

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closed delinquent, paid-in-full, and foreclosed;

a business plan for each of the plurality of loans including planned payments and timing of payments for each loan;

segments of the loan portfolio based on the at least one characteristic assigned to each loan; actual payments for each loan;

indexes of time associated with each planned payment and with each actual payment; a variance between each planned payment and each actual payment; and wherein the computer is programmed to electronically determine a contribution of each portfolio segment to an overall cumulative loan portfolio variance, wherein each portfolio segment includes each loan included within the portfolio having an assigned characteristic that correlates with a loan characteristic selected by a user for analysis. --

## Claim 6 has been replaced by:

-- Claim 6, A computer program for controlling operation of a computer to determine variance in a loan portfolio of non-performing loans, said computer program executable to control the computer to:

assign at least one characteristic to each loan included within the portfolio including at least one of size of outstanding balance, nature of collateral security, lien information, historical payment performance, litigation status, and underwritten valuation;

associate each loan in the portfolio with one of a plurality of milestones, wherein the milestones represent different stages that non-performing loans experience prior to resolution including at least one of not contacted, in negotiation, scheduled for approval, approved, approved delinquent, closed, closed delinquent, paid-in-full, and foreclosed;

create a business plan for each loan included within the portfolio including planned collections and timing of collections for each loan;

segment the loan portfolio based on the at least one characteristic assigned to each loan:

<u>electronically</u> determine cumulative planned collections for each loan for a selected time of assessment;

electronically determine cumulative actual collections for each loan for the selected time period

Page 4

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of assessment;

electronically determine a cumulative variance for each loan for the selected time period of assessment based on the cumulative planned collections and cumulative actual collections; and electronically determine a contribution of each portfolio segment to an overall cumulative loan portfolio variance, wherein each portfolio segment includes each loan included within the portfolio having an assigned characteristic that correlates with a loan characteristic selected by a user for analysis. --

# Allowable Subject Matter

2. Claims 1, 5-6, 11, are allowable over the prior art of record and as argued by Applicant's representative in their response filed 4/7/2008.

### Conclusion

3. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Clement Graham whose telephone number is (571) 272-6797. The examiner can normally be reached on Monday-Thursday from 7:00AM to 5:30PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Kambiz Abdi can be reached on (571) 272-6702. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Page 5

Art Unit: 3692

Page 6

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Frantzy Poinvil/ Primary Examiner, Art Unit 3692

CG

Sept 4, 2008

Express Mail No.: EL 752244002 US

17243-00042 PATENT

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Keyes et al.

Art Unit: 2164

Serial No.: 10/035,968

Examiner:

Filed: December 31, 2001

For: METHODS AND SYSTEMS

FOR ASSESSING LOAN

**PORTFOLIOS** 

## PRELIMINARY AMENDMENT

Commissioner for Patents Washington, D.C. 20231

Prior to examination of the case on the merits, please amend the drawings and specification as indicated below.

# IN THE SPECIFICATION

On page 3, please delete paragraph [0017] and replace with the following paragraph:

[0017] Figure 9A is a first portion of the illustrated transition inventory display. Figure 9B is a second portion of the illustrated transition inventory display. Figure 9C is a third portion of the illustrated transition inventory display. Figure 9D is a fourth portion of the illustrated transition inventory display. Figure 9E is a fifth portion of the illustrated transition inventory display. Figure 9F is a sixth portion of the illustrated transition inventory display;

On pages 5-10, please delete paragraphs [0025] – [0047] and replace with the following paragraphs:

[0025] Referring now specifically to the drawings, Figure 1 is a block diagram 10 illustrating an example embodiment of an information system for variance tracking. A system server 12 provides users with access to operational information for asset management 14, recorded into a data warehouse 16 in an ongoing basis from other applications residing on a network, e.g., a local area network. The data warehouse 16, in an example embodiment, is an Oracle database, commercially available from Oracle Corporation, Redwood Shores, California.

[0026] The information stored in data warehouse 16 includes, for example:

Borrower Contact Information,

Contact Action / Results History,

Borrower Characteristics (e.g., size of outstanding balance, nature of collateral security, lien information, historical payment performance, litigation status, and underwritten valuation), and

Asset Management Milestones (with corresponding dates and expected "recovery" amounts where appropriate\*): Not Contacted, In Negotiation, Scheduled for Approval, Approved\*, Approved Delinquent, Closed\*, Closed Delinquent, Paid-In-Full, and Foreclosed\*.

[0027] Portfolio administrators 18 construct periodic (e.g., annual, quarterly) business plans 20 for debtor groups (e.g., individuals, borrower alliances, and portfolio segments). The business plans 20 include the expected monthly cash payments made by the debtor groups. The time horizon (beginning month to ending month) of the business plans 20 for each debtor group is the same (e.g., January 2001 to December 2005).

[0028] Portfolio administrators 18 choose among various available borrower, loan, and collateral characteristics pertaining to the debtor group. These characteristics are used for subsequent "data mining" purposes (e.g., prioritizing debtor groups, stratified by their

common group characteristics, according to each stratum's contribution to an overall variance calculation as described below).

[0029] Once debtor groups have progressed through asset milestone phases and achieve a negotiated settlement (i.e., are "closed"), loan servicing 22 issues notification of contractual cash payments. As payments are received, they are posted in a cash management system 24, from which general ledger 26 accounting entries are made. For non-performing loans, these contractual cash flows usually sum to considerably less than the balance owed to the original credit issuer. A purchaser of non-performing loan portfolios (from the original credit issuer or subsequent purchaser) aims to collect more than his/her purchase price for each debtor group in the portfolio.

[0030] The systems and methods described herein facilitate determining how well the periodic business plans are borne out in reality and in addition, allow for the identification of portfolio segments (strata) which are the chief contributors to slippages (or accelerations) in actual payments made, as compared to the business plans (or contractual cash flows). These functions are sometimes referred to herein as variance tracking. Such functions are performed in the system illustrated in Figure 1 by the variance tracker database 28 (illustrated in Figure 1 and sometimes referred to herein as the variance tracker DataMart) and the variance tracker client 30. More specifically, data from data warehouse 16 and from the business plans 20 is stored in database 28, and variance tracker client 30 is an application program executed by the personal computer to perform the functions described above (i.e., variance tracking).

[0031] More particularly, and referring to Figure 2, variance tracker database 28, i.e., DataMart, is created by performing certain tasks on an annual/quarterly and monthly basis. For example, business plans 20 are created on an annual or quarterly basis. The DataMart 28 is data stored on the personal computer memory utilizing the data management system 12 (e.g., the Access data management system), as described above. The plans 20 are comprised of expected monthly cash flows for each debtor group, and are uploaded to

variance tracker DataMart 28. Business plans 20 can be for a single borrower, borrower alliances, and portfolio segments.

[0032] The business plans 20 are usually created in a normalized format (i.e., a matrix format – with debtor group ID's in rows, and monthly expected payments in columns). The normalized format is converted to a de-normalized 36, or list-oriented, version of the business plan 20. The number of months between a starting month and each payment month – a Time Series ID - is assigned (i.e., monitoring may start in January, 2001, and payments made in May, 2001, June, 2001, or months 5 and 6, respectively) to each plan 20. Denormalization 36 occurs each time business plans 20 are uploaded.

[0033] On a monthly basis, debtors progress through a standardized series of asset milestones. Monitoring the transition of borrowers through these critical junctures provides indication of the asset management performance. The asset milestone 38 progress therefore is tracked and organized by asset ID. In addition, actual cash collections in each month are uploaded and assigned a Time Series ID. The cumulative cash collections 40 (Cume Cash Collections) are organized by SubAsset ID and by Asset ID in a table format. As cash payments may be tracked at a different level (e.g., by loan) than that of other database entities (e.g., asset milestones, data mining characteristics, business plans), a map associating these different levels (ID Maps 42) is updated and uploaded. Specifically, the ID Map 42 associates Asset ID and SubAsset ID to specific loans. Expected payments from business plans for each debtor group, for each time series ID is associated, or linked 44, with actual payments, aggregated from SubAsset ID to Asset ID (debtor group ID) by Time Series ID.

[0034] Appendix A contains database schematics (DS) that can be utilized in building one example embodiment of variance tracker DataMart 28. Specifically, DS 1 is a database schematic for the CFIDs (a.k.a., "Cash Flow ID's"), DS 2 is for payment data, DS 3 is for approved (i.e., accepted by investors) business plans, DS 4 is for large (i.e., borrowers with large balances) business plans, DS 5 is for buckets (i.e., portfolio segments) business plan, DS 6 is for business plan totals, DS 7 is for milestones, DS 8 is for CFIDs without

business plans, DS 9 is for variance tracking data, DS 10 is for variance tracking data, DS 10 is for subtype export data, and DS 11 is for subtype export data.

[0035] Once a DataMart 28 is created, then a variance tracker client 30 is utilized to generate a transition inventory matrix 46, which illustrates key portfolio statistics and variance calculations for any selected (drilled-down) segment of the portfolio, and by asset milestone one-month status changes. The matrix is generated by the personal computer using, for example, the Excel spreadsheet program, as described above. A transition inventory matrix can be created for any historical month, beginning with the first month of portfolio monitoring. Using the transition inventory matrix 46, sources and movements over time of borrowers, payments, and variances can be assessed 48. Such assessment 48 can be utilized to better identify asset management process improvements, resulting in an improved ability to manage strategic operations.

[0036] Figures 3 – 9F illustrate one example of creating DataMart 28 and constructing a transition inventory matrix 46. More particularly, Figure 3 illustrates normalization of a business plan 20. Specifically, from an initial plan matrix 50 which depicts accounts (rows) across plan months (columns), normalization creates a list-oriented format 52 which is useful for subsequent matching.

[0037] Planned payments are then coded as illustrated in Figure 4. Such coding refers to translating the contents of a time field 54 (in the example, a "Month") into an index of time 56, namely, identify the number of months from a selected point in time to which the record pertains. For example, if the selected point in time is November, 2000 (i.e., November, 2000 = month index 1), then the month of January, 2001 corresponds to a month index of 3 as illustrated in Figure 4.

[0038] Actual payments 58 also are coded 60, as illustrated in Figure 5. The same coding methodology utilized to code the planned payments is utilized to code the actual payments.

- [0039] Referring now to Figure 6, and for variance analysis of cumulative plan versus actual differences, from a specific point in time through a current month 62 (e.g., from November, 2000 through March, 2001), the user must specify the index of the time assessment (in the example, month index 5). By so specifying the month index 64, then a transition inventory matrix 46 can be created for assessment.
- [0040] Once the month index 64 is specified, then as shown in Figure 7, matching and cumulative variance through the specified period of time can be determined. Cumulative (cume) variance 70 is the difference between cume plan 72 and cume actual 74 up through and including the time of assessment 76 (in the example, the 5<sup>th</sup> month index).
- [0041] Referring to Figure 8, the cume variance 70 can be performed for any desired time of assessment 76. Assessments between two different time periods 80, 82 are used to create a transition inventory matrix 46, which illustrates how accounts move through a management system, and which accounts are producing the largest contribution to cume variance. In the example illustrated in Figure 8, accounts that were approved 84 and previously closed currently 86 are producing 28 units of cume variance. Accounts that were closed previously 88 and now delinquent 90 are also producing this amount of cume variance.
- [0042] Figures 9A-F illustrate a transaction inventory matrix 46 representing an assessment of 3376 accounts. The matrix is created using, for example, the Excel spreadsheet program commercially available from Microsoft Corporation, Redmond, Washington. The spreadsheet is populated using the data stored in DataMart 28 and based on the time period selected by the analyst for assessment.
- [0043] Typically, accounts will advance in management milestones from one month (or time of assessment) to the next. Bottlenecks can be identified by accumulation of variance. In the example shown in Figures 9A-F, accounts which are 'prior -to-approval' 100 in both the current and previous periods (1487 accounts) have generated the greatest amount of plan versus actual variance (approximately -2MM currency units).

[0044] Using the pivot tables in the Excel program, an analyst can "drill down" using account characteristics that may be drivers of variance. More particularly, and in the example shown in Figures 9A-F, in the upper left hand corner of the pivot tables, five variables 102 are listed. These variables 102 can be used to isolate problematic account segments. An analyst simply uses the 'drop down' boxes to select an account segment (for example, "Real Estate Secured" as an attribute of the characteristic "Collateral Type"). The pivot table is automatically updated to reflect the selected segment's contribution to variance. Account segments can be rank-ordered in terms of their contribution.

[0045] Example user interfaces are described below in connection with Figures 10 – 13. Of course, many different formats and selections can be utilized for the user interface and the user interfaces illustrated below in Figures 10 - 13 are example user interfaces. Figure 10 is a screen shot of an example user interface. A date selection 110 (i.e., Today's date is) points to a current date as a default. The date can be changed by selecting a drop down button. Once the drop down button is selected, a calendar 112, as shown in Figure 11, is displayed. A new date is selected by 'double clicking' on the desired date. Once the date is selected, the user then selects "Transistion Inventory with new data" 114.

[0046] As shown in Figure 12, a user can select "Transistion Inventory with existing data" 116, which results in display of a pivot table with the most recently accessed data. A user also can select "Transition Inventory with new data" 114, which results in display of a pivot table with newly generated data and the selected date. A user can also select "View data" 118, which results in display of data for which the pivot table is being displayed. A user can also select "View sub-type data" 120, which results in display of sub-type data. A user can further select "Import new files into the database" 122, which results in importing new data into the system using a user interface as shown in Figure 13.

[0047] As shown in Figure 13, the import new files user interface includes a browse selectino button so that a user can select a data file to import. Selecting the "Import Sub Asset" button 124 results in importing the sub-asset data from the data file. Selecting the import payments buttons 126 (in the example, shown as the "Import Silverlake Payments"

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button) results in importing the payment data. Selecting the Import Asset Milestone button 128 results in importing the asset milestone data. Selecting the "Back" button 130 results in returning processing to the main interface screen (e.g., the screen shown in Figure 10).

# Remarks

Submitted herewith is a Request for Approval of Formal Drawings and Drawing Changes. Reference labels 10-130 have been inserted into the drawings. Additionally, Figure 9 has been expanded into multiple drawing sheets to meet font size requirements. Specifically, originally filed Figure 9 is now illustrated in Figures 9A, 9B, 9C, 9D, 9E, and 9F.

In anticipation of the approval of the drawing change, Applicants are submitting formal drawings incorporating the above-noted changes. No new matter has been added.

The specification has been amended in accordance with the inserted labels and new figures. Submitted herewith is a Submission of Marked Up Paragraphs.

Favorable action is respectfully solicited. If any fee is due, please charge Deposit Account No. 01-2384.

Respectfully Submitted,

onn S. Beulick

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17243-00042 PATENT

## IN THE UNITED STATES PATENT AND ADEMARK OFFICE

Applicant: Keyes et al.

Art Unit: 2164

Serial No.: 10/035,968

Examiner:

Filed: December 31, 2001

For:

METHODS AND SYSTEMS

FOR ASSESSING LOAN

PORTFOLIOS

# SUBMISSION OF MARKED UP PARAGRAPHS

Commissioner for Patents Washington, D.C. 20231

Submitted herewith are marked up paragraphs in accordance with 37 C.F.R. 1.121(b)(1)(ii).

## IN THE SPECIFICATION

On page 3, please delete paragraph [0017] and replace with the following paragraph:

[0017] Figure [9 illustrates a]9A is a first portion of the illustrated transition inventory display. Figure 9B is a second portion of the illustrated transition inventory display. Figure 9C is a third portion of the illustrated transition inventory display. Figure 9D is a fourth portion of the illustrated transition inventory display. Figure 9E is a fifth portion of the illustrated transition inventory display. Figure 9F is a sixth portion of the illustrated transition inventory display;

On pages 5-10, please delete paragraphs [0025] – [0047] and replace with the following paragraphs:

[0025] Referring now specifically to the drawings, Figure 1 is a block diagram 10 illustrating an example embodiment of an information system for variance tracking. A system server 12 provides users with access to operational information for asset management 14, recorded into a data warehouse 16 in an ongoing basis from other applications residing on a network, e.g., a local area network. The data warehouse 16, in an example embodiment, is an Oracle database, commercially available from Oracle Corporation, Redwood Shores, California.

[0026] The information stored in data warehouse 16 includes, for example:

Borrower Contact Information,

Contact Action / Results History,

Borrower Characteristics (e.g., size of outstanding balance, nature of collateral security, lien information, historical payment performance, litigation status, and underwritten valuation), and

Asset Management Milestones (with corresponding dates and expected "recovery" amounts where appropriate\*): Not Contacted, In Negotiation, Scheduled for Approval, Approved\*, Approved Delinquent, Closed\*, Closed Delinquent, Paid-In-Full, and Foreclosed\*.

[0027] Portfolio administrators 18 construct periodic (e.g., annual, quarterly) business plans 20 for debtor groups (e.g., individuals, borrower alliances, and portfolio segments). The business plans 20 include the expected monthly cash payments made by the debtor groups. The time horizon (beginning month to ending month) of the business plans 20 for each debtor group is the same (e.g., January 2001 to December 2005).

[0028] Portfolio administrators 18 choose among various available borrower, loan, and collateral characteristics pertaining to the debtor group. These characteristics are used for subsequent "data mining" purposes (e.g., prioritizing debtor groups, stratified by their

common group characteristics, according to each stratum's contribution to an overall variance calculation as described below).

[0029] Once debtor groups have progressed through asset milestone phases and achieve a negotiated settlement (i.e., are "closed"), loan servicing 22 issues notification of contractual cash payments. As payments are received, they are posted in a cash management system 24, from which general ledger 26 accounting entries are made. For non-performing loans, these contractual cash flows usually sum to considerably less than the balance owed to the original credit issuer. A purchaser of non-performing loan portfolios (from the original credit issuer or subsequent purchaser) aims to collect more than his/her purchase price for each debtor group in the portfolio.

[0030] The systems and methods described herein facilitate determining how well the periodic business plans are borne out in reality and in addition, allow for the identification of portfolio segments (strata) which are the chief contributors to slippages (or accelerations) in actual payments made, as compared to the business plans (or contractual cash flows). These functions are sometimes referred to herein as variance tracking. Such functions are performed in the system illustrated in Figure 1 by the variance tracker database 28 (illustrated in Figure 1 and sometimes referred to herein as the variance tracker DataMart) and the variance tracker client 30. More specifically, data from data warehouse 16 and from the business plans 20 is stored in database 28, and variance tracker client 30 is an application program executed by the personal computer to perform the functions described above (i.e., variance tracking).

[0031] More particularly, and referring to Figure 2, variance tracker database <u>28</u>, i.e., DataMart, is created by performing certain tasks on an annual/quarterly and monthly basis. For example, business plans <u>20</u> are created on an annual or quarterly basis. The DataMart <u>28</u> is data stored on the personal computer memory utilizing the data management system <u>12</u> (e.g., the Access data management system), as described above. The plans <u>20</u> are comprised of expected monthly cash flows for each debtor group, and are uploaded to

variance tracker DataMart <u>28</u>. Business plans <u>20</u> can be for a single borrower, borrower alliances, and portfolio segments.

[0032] The business plans <u>20</u> are usually created in a normalized format (i.e., a matrix format – with debtor group ID's in rows, and monthly expected payments in columns). The normalized format is converted to a de-normalized <u>36</u>, or list-oriented, version of the business plan <u>20</u>. The number of months between a starting month and each payment month – a Time Series ID - is assigned (i.e., monitoring may start in January, 2001, and payments made in May, 2001, June, 2001, or months 5 and 6, respectively) to each plan <u>20</u>. Denormalization 36 occurs each time business plans 20 are uploaded.

[0033] On a monthly basis, debtors progress through a standardized series of asset milestones. Monitoring the transition of borrowers through these critical junctures provides indication of the asset management performance. The asset milestone 38 progress therefore is tracked and organized by asset ID. In addition, actual cash collections in each month are uploaded and assigned a Time Series ID. The cumulative cash collections 40 (Cume Cash Collections) are organized by SubAsset ID and by Asset ID in a table format. As cash payments may be tracked at a different level (e.g., by loan) than that of other database entities (e.g., asset milestones, data mining characteristics, business plans), a map associating these different levels (ID Maps 42) is updated and uploaded. Specifically, the ID Map 42 associates Asset ID and SubAsset ID to specific loans. Expected payments from business plans for each debtor group, for each time series ID is associated, or linked 44, with actual payments, aggregated from SubAsset ID to Asset ID (debtor group ID) by Time Series ID.

[0034] Appendix A contains database schematics (DS) that can be utilized in building one example embodiment of variance tracker DataMart 28. Specifically, DS 1 is a database schematic for the CFIDs (a.k.a., "Cash Flow ID's"), DS 2 is for payment data, DS 3 is for approved (i.e., accepted by investors) business plans, DS 4 is for large (i.e., borrowers with large balances) business plans, DS 5 is for buckets (i.e., portfolio segments) business plan, DS 6 is for business plan totals, DS 7 is for milestones, DS 8 is for CFIDs without

business plans, DS 9 is for variance tracking data, DS 10 is for variance tracking data, DS 10 is for subtype export data, and DS 11 is for subtype export data.

[0035] Once a DataMart 28 is created, then a variance tracker client 30 is utilized to generate a transition inventory matrix 46, which illustrates key portfolio statistics and variance calculations for any selected (drilled-down) segment of the portfolio, and by asset milestone one-month status changes. The matrix is generated by the personal computer using, for example, the Excel spreadsheet program, as described above. A transition inventory matrix can be created for any historical month, beginning with the first month of portfolio monitoring. Using the transition inventory matrix 46, sources and movements over time of borrowers, payments, and variances can be assessed 48. Such assessment 48 can be utilized to better identify asset management process improvements, resulting in an improved ability to manage strategic operations.

[0036] Figures [3-9]3-9F illustrate one example of creating DataMart  $\underline{28}$  and constructing a transition inventory matrix  $\underline{46}$ . More particularly, Figure 3 illustrates normalization of a business plan  $\underline{20}$ . Specifically, from an initial plan matrix  $\underline{50}$  which depicts accounts (rows) across plan months (columns), normalization creates a list-oriented format 52 which is useful for subsequent matching.

[0037] Planned payments are then coded as illustrated in Figure 4. Such coding refers to translating the contents of a time field <u>54</u> (in the example, a "Month") into an index of time <u>56</u>, namely, identify the number of months from a selected point in time to which the record pertains. For example, if the selected point in time is November, 2000 (i.e., November, 2000 = month index 1), then the month of January, 2001 corresponds to a month index of 3 as illustrated in Figure 4.

[0038] Actual payments <u>58</u> also are coded <u>60</u>, as illustrated in Figure 5. The same coding methodology utilized to code the planned payments is utilized to code the actual payments.

- [0039] Referring now to Figure 6, and for variance analysis of cumulative plan versus actual differences, from a specific point in time through a current month <u>62</u> (e.g., from November, 2000 through March, 2001), the user must specify the index of the time assessment (in the example, month index 5). By so specifying the month index <u>64</u>, then a transition inventory matrix 46 can be created for assessment.
- [0040] Once the month index <u>64</u> is specified, then as shown in Figure 7, matching and cumulative variance through the specified period of time can be determined. Cumulative (cume) variance <u>70</u> is the difference between cume plan <u>72</u> and cume actual <u>74</u> up through and including the time of assessment <u>76</u> (in the example, the 5<sup>th</sup> month index).
- [0041] Referring to Figure 8, the cume variance 70 can be performed for any desired time of assessment 76. Assessments between two different time periods 80, 82 are used to create a transition inventory matrix 46, which illustrates how accounts move through a management system, and which accounts are producing the largest contribution to cume variance. In the example illustrated in Figure 8, accounts that were approved 84 and previously closed currently 86 are producing 28 units of cume variance. Accounts that were closed previously 88 and now delinquent 90 are also producing this amount of cume variance.
- [0042] [Figure 9 illustrates] Figures 9A-F illustrate a transaction inventory matrix 46 representing an assessment of 3376 accounts. The matrix is created using, for example, the Excel spreadsheet program commercially available from Microsoft Corporation, Redmond, Washington. The spreadsheet is populated using the data stored in DataMart 28 and based on the time period selected by the analyst for assessment.
- [0043] Typically, accounts will advance in management milestones from one month (or time of assessment) to the next. Bottlenecks can be identified by accumulation of variance. In the example shown in [Figure 9]Figures 9A-F, accounts which are 'prior -to-approval' 100 in both the current and previous periods (1487 accounts) have generated the greatest amount of plan versus actual variance (approximately -2MM currency units).

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